

# Knowledge is power. Power your team with **Propel Rx** training.

Using a blended learning approach to training and providing real-life examples allows your team to learn by doing, practicing, and engaging with the learning content.

- A combination of self-directed eLearning through our Retail Learning Academy and instructor-lead sessions will provide your team with the skills they need to succeed.
- The Retail Learning Academy is an online learning platform which provides an entire suite of courses that can be re-taken at any time. Conveniently learn on any device, in any location.
- You and your team will also gain access to elite instructors and an unmatched hands-on experience built on 25 years of training expertise. Get ready to become a Propel Rx expert.
- Additional training days may be purchased based on the unique needs of your business.

#### PROPEL RX TRAINING AGENDA

#### PHASE 1

# eLearning and Question & Answer Session

- After completing the mandatory eLearning courses on the Retail Learning Academy, a question & answer session will be hosted by an experienced trainer.
- This is an opportunity to ask questions and prepare for Go Live.

# PHASE 2

#### **Go Live**

Training and support during pharmacy hours of operation

- Adding third party provider numbers
- Inventory
- Sending orders
- Compliance packaging and associated reports
- Workflow integration (if applicable)

#### PHASE 3

## Day After Go Live

Training and support during pharmacy hours of operation

- Review of previous day
- Reconciling orders
- Pharmacy services
- Medication Review (if applicable)

#### PHASE 4

#### Follow Up

Training and support continued for the next 3 months

- Resubmitting NMS transactions (Ontario Only)
- Merging Patients and Doctors
- Inventory Reconciliation Module
- Auto Refills
- Claim Revenue Optimization (if applicable)
- Groups and Batching (if appliable)

Ensuring your success by knowing more than just the basics. Providing pharmacists more time for patient care.

Learning how to proficiently use Propel Rx results in quicker, on-the-job application. Moving your business forward by continuing to advanced topics.

Our dedicated Customer Care Team supports you and your pharmacy.

### **LET'S GET YOU TRAINED!**

Contact us at <a href="mailto:ptslearning@mckesson.ca">ptslearning@mckesson.ca</a> to discuss your learning needs.